

The house rules shall regulate the general behaviour of persons, including rights and obligations, who visit the Jahrhunderthalle Frankfurt or its adjoining open spaces.

1. The organisation of the escape routes and emergency exits of the place of assembly is shown in an escape route map on display in the foyer of the Jahrhunderthalle Frankfurt. Additionally all escape routes and emergency exits are indicated in the places of assembly by illuminated green pictogram. If you sense danger please ring one of these numbers immediately:

Emergency: 319 (internal)

Police: 110 (external)

Fire: 112 (external)

2. The Jahrhunderthalle Frankfurt including the park and other external premises not a public space. The Kultur- und Kongresszentrum Jahrhunderthalle GmbH is the operator of this place of assembly. It is responsible, together with the respective event organisers and the contracted public order service, for regulating the use of the premises.
3. Visitors may only enter the event areas for the purpose of purchasing an admission ticket and to gain admission to the event area and the associated buildings and open spaces with a valid admission ticket space or with a special licence. The hiree and its vicarious agents are required to carry identification. Entry to the premises is only authorised for the times regulated by the admission ticket or the identification card.
4. Young people, less than 14 years old, may only enter the premises in the company of a competent adult. Moreover, the provisions of the law for the protection of youth shall apply. Exceptions to this rule only apply where there is an express notice to this effect displayed at the ticket desks or the entrance areas.
5. A strict smoking ban is in effect in all rooms of the venue. The carrying and use of open flames, flammable liquids and gases as well as explosive materials is prohibited.
6. Sound levels at musical events: The visitors shall be advised that sound levels causing permanent hearing loss may be reached in the auditorium during musical events. The use of earplugs is recommended to reduce the risk of hearing damage. Event organisers who are likely to produce high sound pressure levels must provide visitors with ear plugs on request (to be handed out in the cloakroom).
7. Depending on the particular nature of the event, the carrying of bags and similar articles at the event may be prohibited. For reasons of security it is also authorised to search bags and similar articles and items of clothes such as coats, jackets and shawls etc in order to ascertain their contents.
8. Weapons of any type may not be brought onto the premises or into the event areas.
9. Dogs and other animals may not be brought onto the premises or into the event areas.
10. Visitors to event shall vacate the event areas at the end of the event.
11. The closing of areas, the building and open areas and the spaces therein may be ordered or reasons of safety by the hirer contract public order service, the police or the fire service. All persons who are in the places of assembly and on the external premises are obliged to following the instructions and must leave the premises when an order to clear the areas of assembly is issued.
12. Bans on entry issued by the hirer apply to all current and future events that are carried out in the places of assembly. The revocation of a ban on entry requires the submission of a written application whereon the hirer shall make a decision within the following 3 months.
13. All the facilities of the place of assembly shall be used with due consideration and care.
14. Commercial photography and advertising efforts of any kind, whether in the hired internal areas or the external areas of the Jahrhunderthalle Frankfurt is only permissible with the prior written consent of the hirer.
15. It is not permissible to bring food and drink onto the premises.
16. The instructions of the public service personnel and the competent personnel of the hiree, the event organiser, the building inspectorate, the fire service, the municipal affairs office and the police shall be complied with.